

## Inside eHHR

February 2015

### Virginia Data Stewards Kick Off

The Commonwealth of Virginia Data Stewards Group continues to gain momentum in efforts related to recognizing Commonwealth data as an enterprise asset and managing those assets effectively. This group represents the enterprise-level data governance body envisioned under Goal 1 of the Commonwealth Enterprise Information Architecture (EIA) Strategy. Data stewardship is the management and oversight of the Commonwealth's data assets to provide business users with high-quality data that is easily accessible in a consistent manner.

In order to accomplish priority tasks in 2015, the Commonwealth Data Stewards Group will operate going forward as three focused bodies: the Executive group, the Functional/Policy working group, and the Technical working group. VITA/Commonwealth Data Governance will facilitate and align the working groups' activities with goals and objectives in the Commonwealth EIA Strategy.

The Executive Group will be responsible for providing strategic planning, policy and executive-level guidance on data governance, information sharing and data standardization. The Functional/Policy Working Group will drive efforts for cross-agency information exchange, enterprise data sharing agreements, agency-level EIA strategies and business-driven training plans for data stewards. The Technical Working Group informs on strategies for data quality, data security, enterprise data models, metadata tools, and registries and analytics.

The Executive Group held its first meeting on November 13th, 2014 focused on establishing the top priority tasks for both the Functional and Technical Working Groups. The Functional group was tasked with identifying the enterprise-wide legal considerations for data sharing while the Technical group was tasked with identifying the requirements for an Enterprise Data Asset Inventory and Taxonomy.

The Executive group will meet on a quarterly basis with their next meeting planned in March. Both working groups kicked off their efforts on January 21st, 2015.



#### In this Edition

[Data Stewards Kick Off](#)

[Virginia Launches Initiative to Expand No Wrong Door](#)

[Death Registry Interface Goes Live](#)

[VCU Analytics Internships Underway](#)

[Enhanced Memorandum of Understanding Update](#)

[VaCMS Statistics](#)



### Virginia Launches Initiative to Expand No Wrong Door to all Populations and Payers

Under a one-year planning grant from the U.S. Administration for Community Living, the Centers for Medicare and Medicaid Services, and the Veterans Health Administration, Virginia is developing a 3-year plan to expand the No Wrong Door (NWD) system to all populations and payers.

The effort is being co-led by the Virginia Office of the Secretary of Health and Human Resources and the Departments for Aging and Rehabilitative Services, Medical Assistance Services, and Behavioral Health and Developmental Services.

NWD is designed to help individuals learn about and access long-term services and supports, ensure individuals are at the center of decisions regarding their services and supports, and provide a vehicle for coordinating and integrating multiple state-administered programs that pay for these services and supports. An electronic tool "CRIA" (Communication, Referral, Information, and Assistance) resides within the NWD System to virtually connect a statewide network of long-term services and support providers, to share individual-level data in a secure web-based system, make electronic automated referrals between providers, track individual progress, and access reports related to referrals.

A state-level NWD Resource Advisory Council was convened in December and is meeting monthly through September to develop the 3-year plan. The Council consists of representatives of the Secretary of Health and Human Resources, state agencies, public and private provider organizations, and individual stakeholders. Six small work groups are developing draft products that together will constitute Virginia's 3-year plan. These work groups are focusing on Assessment of the current NWD system, Common Language, Education and Awareness, Person-Centered Tools for assessments, Quality, and Sustainability.

For more information and an opportunity to participate, contact [NoWrongDoor@DARS.Virginia.gov](mailto:NoWrongDoor@DARS.Virginia.gov).

### Death Registry Interface Goes Live

On February 1st, 2015, the Care Management eHHR and VDH teams successfully completed the Death Registry Interface project along with supporting Rhapsody Connectivity and the Billing application sub-project.

The completion of the projects establishes a death reporting service/interface between the death registry and the Enterprise Service Bus with a publish and subscribe model that actively publishes timely death notices when they occur. This allows authorized subscribers to trigger appropriate processing based on the notification. Several organizations are exploring subscriptions to the services, including the Department of Medical Assistance Services and the Department of Social Services. VDH and DMAS operational units have assumed joint responsibility for the operational support.

### VCU Analytics Internships Underway

On January 12, 2015, the Commonwealth kicked off the second semester of the VCU Analytics Internship program. The purpose of the program is to improve the use of data assets by leveraging student involvement for education and efficiency. The internship spans across multiple agencies and secretariats and will last through the spring 2015 semester.



The effort is largely providing analysis for potential future projects. For instance Virginia Community Colleges is interested in better understanding the supply and demand for workforce and training initiatives so that they can more accurately plan for future workforce needs and adjust the pipeline of students available to meet those demands. Other business cases around the use of data will include looking at how to:

- ◆ Generate product revenue
- ◆ Measure social program effectiveness
- ◆ Utilize the value of GIS assets
- ◆ Offer expedited services
- ◆ Evaluate disciplinary infractions
- ◆ Detect payment outliers
- ◆ Map services to outcomes

With a better ability to understand and analyze data, the Commonwealth expects to bring greater transparency across agencies that serve similar demographics of citizens. Greater transparency can bring effectively coordinated services, improved outcomes and reduced duplication of worker efforts.

### Enhanced Memorandum of Understanding Update

The Coordinating Committee is meeting on a monthly basis to continue steering adoption of the Enhanced Memorandum of Understanding (E-MOU). As interest grows, efforts are beginning to expand the breadth of the E-MOU outside Health and Human Resources to agencies in other Secretariats, non-profit partners, and potentially to commercial partners. Additional training will be available for interested parties on the following dates:

- March 11, 2015, 10-11am
- March 17, 2015, 2-3pm
- March 18, 2015, 1-2pm
- March 26, 2015, 8:30-9:30am

All trainings will be held in the Patrick Henry Building at 1111 East Broad Street Richmond, Virginia 23219 in the East Reading Room (1035). Seating will be first-come first-serve. For more information please contact [eHHRProgram@dmass.virginia.gov](mailto:eHHRProgram@dmass.virginia.gov).



### VaCMS Processing Statistics

The following VaCMS statistics have been reported for the week ending February 13, 2015:

- ◆ The percent of applications by channel shifted by about 9% towards CommonHelp and away from local agencies. The percent originating from the call center held steady at 27%.
- ◆ Over the last two weeks the number of applications received dropped 4% while the number disposed rose 6%. The focus of processing has been on older applications as the number of applications pending >45 days continues to come back down slowly. There were 5,691 applications pending >45 days, down from 6,712 the week before, and 7,078 the week before that. There has also been noticeable progress in eliminating the backlog of extremely old applications (>6 months old), although there are still 690 applications pending that were received prior to September 2014.
- ◆ The number of applications transferred from the FFM rose 38% in the last two weeks compared to the prior two week period, reflecting the rush at the end of Open Enrollment. Yet, the number of FFM applications pending continued to decrease from 14,558 Friday January 30th, to 13,313 last Friday. Of the 13,313 FFM applications pending last Friday, 5,162 were received prior to November 15th, 2014, and 8,151 were received on or after that date.
- ◆ The reports on the number of overdue Medical Assistance case renewals were revised to include cases that previously were not counted (FAMIS cases, cases with no worker ID, and cases in aid categories with code >99). The majority of cases not previously included on the reports are FAMIS cases. Next most common are cases that have no worker ID (these are most likely cases that were manually enrolled in MMIS last year).

### eHHR Online

Please visit us online for more eHHR information and to see past newsletters:

<http://ehhr.virginia.gov>

### Questions or Comments?

email: [eHHRProgram@dmass.virginia.gov](mailto:eHHRProgram@dmass.virginia.gov)